

Power Grid Corporation of India Limited
Business Continuity Policy

Contents

Business Continuity Policy	3
1. Preamble:	3
2. Purpose & Scope:	3
3. Policy:	3
4. Policy Review:	4
5. Disclosures:	4

Business Continuity Policy

1. Preamble:

POWERGRID is committed to maintain continuity of its business activities with an objective of continued value delivery to all its stakeholders. This shall be achieved through continuance of business activities in face of disruptions (Natural/Man-made) with minimal impact on business performance/services, safety and security.

The Business Continuity Policy defines the broad framework for the implementation of the POWERGRID's Business Continuity Management System to minimise the impact of disruptive events.

2. Purpose & Scope:

The purpose of Business Continuity Policy is to facilitate business, resilient to potential disruptions and to recover affected business activity in minimal time.

The scope of this policy extends to the entire company, its subsidiaries, offices, and employees.

3. Policy:

POWERGRID shall ensure continuance of business operations at par with best of the industry standards consequent to a disruptive events, natural/ man-made disasters/ incidents through following:

- i. Implementation of enterprise risk management framework and continuous risk assessment owing to changing business ecosystem; KPI-based monitoring and management oversight.
- ii. Disaster and crisis management plan to sustain against potential disasters/crisis.
- iii. Identifying resources, ensuring preparedness to meet disruptive events.
- iv. Protect the interest of stakeholders by working proactively on internal capacity building for strengthening business continuity.

- v. Aligning policy as per applicable laws, standards, regulations and directives of the appropriate authorities across its area of business operation.

4. Policy Review:

The Business Continuity Policy will be reviewed at-least once every five years or earlier if required. The revision shall be in line with changing regulatory framework and business dynamics, as well as expectations of stakeholders. CMD is empowered & authorised to interpret, clarify, revise, amend/modify or discontinue any or all the provisions of this policy.

5. Disclosures:

The updated policy shall be hosted on the website of the company.